ModernThink Accessibility Statement

ModernThink is committed to providing equal access to our products and services. If you encounter any difficulty in using a ModernThink product or service, including our websites, or have feedback or questions, please contact our Accessibility Team at IT@modernthink.com.

ACCESSIBILITY STANDARDS

Our survey instrument, the ModernThink Higher Education Insight Survey©, is both 508 and WCAG 2.0AA compliant for all guidelines that apply to it. Please find our full **Voluntary Product Accessibility Template (VPAT)** here. We do our best to design inclusively and work toward achieving WCAG 2.1 AA compliance. We will be doing additional testing and making adjustments to that end in Fall 2024/Winter 2025.

CLIENT ACCESSIBILITY

ModernThink's proprietary surveys are single focused web-instruments able to bypass most accessibility issues because audio and visual content are not used. The surveys are fully compatible with screen readers, and supports users in the following ways:

- Attributes are included to describe user inputs
- Instructions provided for understanding and operating the content do not rely on color, shape, size, visual location, orientation, or sound
- All text and background color combinations exceed the 4.5:1 ratio
- Text can be resized without assistive technology up to 200 percent without loss of content or functionality
- All survey pages can be navigated solely using a keyboard

If users prefer, we can also administer any client survey by phone, including confidential data collection. Our Help Desk is available to provide this support between 9:00AM and 5:00PM Eastern.

Click here to review the full report from the **Web Accessibility Initiative**.

MORE INFORMATION

This statement can also be found here on our website.

If you have any questions or concerns, please contact us at IT@modernthink.com.

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